

Nondiscrimination Statement

Stevens Eyecare Associates understands that discrimination is against the law and complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

When necessary and free of charge to the patient, Stevens Eyecare Associates:

- Provides aids and services to people with disabilities to communicate effectively with them.
- Provides qualified sign language interpreters for hearing impaired patients
- Provides language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you believe that Stevens Eyecare Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Nathaniel Stevens, OD
205 4th Avenue
St. Albans, WV 25177
304-727-5237 (Phone)
304-727-4051 (Fax)
stevenseyecare@gmail.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dr. Stevens is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights two ways:

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

(2) By mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.